Emails with RXO's claims manager, January 8 to February 19, 2025
Reproduced from the plaintiff's records. Telephone numbers, street addresses, personal email addresses and the names of private individuals have been removed. Nothing else is changed.

From: David Reed <david@rivercityclaims.com>
To: Brad Byrd <[plaintiff email]>
Date: Wed, 19 Feb 2025 20:16:27 +0000
Subject: Fwd: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
FYI
David P. Reed
Licensed Public Adjuster
W386600
Office: [phone removed]<tel:(904)%20274-4500>
Direct: [phone removed]<tel:(609)%20381-7520>
david@rivercityclaims.com
450 State Road 13<x-apple-data-detectors://1/3> N. Suite 106 PMB 403<x-apple-data-detectors://2>
St. Johns, FL 32259<x-apple-data-detectors://2>
[RiverCitySignatureLogo]
Begin forwarded message:
From: Leslie Carney <Leslie.Carney@rxo.com>
Date: February 19, 2025 at 3:15:08·PM EST
To: Aaron Nichols <Aaron_Nichols@gbtpa.com>, "Highsmith, Jacob" <Jacob.Highsmith@sedgwick.com>, David Reed <david@rivercityclaims.com>
Cc: Jeanne Reed <jeanne@rivercityclaims.com>, rccs-2025010002@claimmail.net, "Thomas, Christopher" <Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
Jacob is OOO for a medical procedure.
RXO/Sedgwick has submitted authority request internally to be able to make an offer. RXO executive leadership is with Costco executive
leadership today in meetings and I know this claim is being discussed.
We are unable to present an offer until the authority is granted.
Thank you,
Leslie Carney
Manager, Claims, Last Mile
RXO
1851 West Oak Pkwy
Marietta, GA 30062 USA
M: [phone removed]
From: Aaron Nichols <Aaron_Nichols@gbtpa.com>
Sent: Wednesday, February 19, 2025 3:12 PM
To: Highsmith, Jacob <Jacob.Highsmith@sedgwick.com>; David Reed <david@rivercityclaims.com>
Cc: Jeanne Reed <jeanne@rivercityclaims.com>; rccs-2025010002@claimmail.net; Leslie Carney <Leslie.Carney@rxo.com>; Thomas,
Christopher <Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
Hi Jacob, Can you please provide us with an update? Thank you, Aaron Nichols | Resolution Manager | Gallagher Bassett-Costco Wholesale
Corporation Gallagher Bassett CA License Number: 2731012 Reporting Branch: Downers Grove (197) | Office Location:·
ZjQcmQRYFpfptBannerStart
This Message Is From an External Sender
This message came from outside your organization.
ZjQcmQRYFpfptBannerEnd
Hi Jacob,
Can you please provide us with an update?
Thank you,
Aaron Nichols | Resolution Manager | Gallagher Bassett-Costco Wholesale Corporation
Gallagher Bassett CA License Number: 2731012

Reporting Branch: Downers Grove (197) | Office Location: St. Peter·s, MO
Mailing Address: PO Box 6330, Oakbrook Terrace, IL 60181
D: [phone removed] | F: [phone removed]
E: aaron_nichols@gbtpa.com

Alternate Point of Contact: Hope Walton [phone removed] :Hope_Walton@gbtpa.com
Gallagher Bassett is committed to providing exceptional service. If you wish to share a compliment or comment about the service I have
provided, please email GB.ServiceExcellence@gbtpa.com.
From: Highsmith, Jacob <Jacob.Highsmith@sedgwick.com>
Sent: Monday, February 10, 2025 9:25 PM
To: David Reed <david@rivercityclaims.com>
Cc: Aaron Nichols <Aaron_Nichols@gbtpa.com>; Jeanne Reed <jeanne@rivercityclaims.com>; rccs-2025010002@claimmail.net; Leslie.Carney@rxo.com; Thomas, Christopher
<Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
[EXTERNAL]
David, yes I will attend on this Friday 2/14 at 1 PM.
Best Regards,
Jake Highsmith, CPCU, AIC, WRT | Regional General Adjuster
Florida License# P174918
6440 Southpoint Pkwy, Ste. 200B, Jacksonville, FL 32216
Office: [phone removed] | Fax: [phone removed]
Cell: [phone removed]| Email: jacob.highsmith@sedgwick.com
www.sedgwick.com|<https://urldefense.com/v3/__http:/www.sedgwick.com*7C/__;JQ!!Kz3SZw!yzNqS6iX4uM6b-W38n5qYcyic5h8s8q-YV9mHNYZOfvuqBWQ4HVB7pjlER4mp5nti4meILNNOeDctDwtOdITQ9DZ$> Caring counts®
[image001.png]
From: David Reed <david@rivercityclaims.com>
Sent: Monday, February 10, 2025 8:21 PM
To: Highsmith, Jacob <Jacob.Highsmith@sedgwick.com>
Cc: Aaron Nichols <Aaron_Nichols@gbtpa.com>; Jeanne Reed <jeanne@rivercityclaims.com>; rccs-2025010002@claimmail.net; Leslie.Carney@rxo.com; Thomas, Christopher
<Christopher.Thomas@sedgwick.com>
Subject: Re: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender
and know the content is safe...
Hello Jacob
Per your request we will try and place an age factor to the damaged personal property list previously sent. We will also take the damaged
electronic devices to Herring so they can be evacuated by there electronic experts. We also have scheduled this Friday February 14th at 1pm
viewing of the damaged personal property as well as undamaged personal property that·s in storage at Herrings storage facility. This was the
first availability that they could coordinate this as this isn·t typical procedure. Please advise if there·s anything else we need provide you in
order to not delay movement towards resolution.
Please confirm you or someone from your company will attend the viewing of damaged personal property at Herrings storage facility on
Friday February 14th at 1pm. I believe the address is 239 Jones Rd,Jacksonville FL 32220.
David P. Reed
Licensed Public Adjuster
W386600
Office: [phone removed]<tel:(904)%20274-4500>
Direct: [phone removed]<tel:(609)%20381-7520>
david@rivercityclaims.com
450 State Road 13<x-apple-data-detectors://1/3> N. Suite 106 PMB 403<x-apple-data-detectors://2>
St. Johns, FL 32259<x-apple-data-detectors://2>

[RiverCitySignatureLogo]
On Feb 10, 2025, at 11:36·AM, Highsmith, Jacob <Jacob.Highsmith@sedgwick.com> wrote:
David, also we asked the homeowner to obtain diagnostics on the electronics and computers prior to your involvement. We still need the
diagnostics to tell us the cause of loss to the electronics, the method of repair, repairability, and cost of repair. You need to prove your loss to
us. A computer sitting on a desk is not necessarily damaged with water on the ground. The homeowner stated water damaged a power
supply or backup, isn·t the back up designed not to sed a surge to the computer equipment?
Best Regards,
Jake Highsmith, CPCU, AIC, WRT | Regional General Adjuster
Florida License# P174918
6440 Southpoint Pkwy, Ste. 200B, Jacksonville, FL 32216
Office: [phone removed] | Fax: [phone removed]
Cell: [phone removed]| Email: jacob.highsmith@sedgwick.com
www.sedgwick.com|<https://urldefense.com/v3/__http:/www.sedgwick.com*7C/__;JQ!!Kz3SZw!yzNqS6iX4uM6b-W38n5qYcyic5h8s8q-YV9mHNYZOfvuqBWQ4HVB7pjlER4mp5nti4meILNNOeDctDwtOdITQ9DZ$> Caring counts®
<image001.png>

From: Highsmith, Jacob
Sent: Monday, February 10, 2025 10:29 AM
To: David Reed <david@rivercityclaims.com>; Aaron Nichols <Aaron_Nichols@gbtpa.com>
Cc: Jeanne Reed <jeanne@rivercityclaims.com>; rccs-2025010002@claimmail.net; Leslie.Carney@rxo.com; Thomas, Christopher <Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
David, good morning, as discussed last week we will need the ages of all personal property being claimed, with the exception of food. This is
in keeping with the principle of indemnity which is widely understood and practiced.
Best Regards,
Jake Highsmith, CPCU, AIC, WRT | Regional General Adjuster
Florida License# P174918
6440 Southpoint Pkwy, Ste. 200B, Jacksonville, FL 32216
Office: [phone removed] | Fax: [phone removed]
Cell: [phone removed]| Email: jacob.highsmith@sedgwick.com
www.sedgwick.com|<https://urldefense.com/v3/__http:/www.sedgwick.com*7C/__;JQ!!Kz3SZw!yzNqS6iX4uM6b-W38n5qYcyic5h8s8q-YV9mHNYZOfvuqBWQ4HVB7pjlER4mp5nti4meILNNOeDctDwtOdITQ9DZ$> Caring counts®
<image001.png>
From: David Reed <david@rivercityclaims.com>
Sent: Friday, February 7, 2025 4:02 PM
To: Aaron Nichols <Aaron_Nichols@gbtpa.com>
Cc: Highsmith, Jacob <Jacob.Highsmith@sedgwick.com>; Jeanne Reed <jeanne@rivercityclaims.com>; rccs-2025010002@claimmail.net; Leslie.Carney@rxo.com; Thomas, Christopher
<Christopher.Thomas@sedgwick.com>
Subject: Re: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender
and know the content is safe...
Hello Aaron
Everyone should now have what we believe the value of the loss at this time. This will change depending how long this is delayed for. The
Byrds living outside of their home is roughly $500 per day in housing. We have factored out until Feb 24th for the Airbnb This date is
contingent upon the Byrds hope of being able to at least stay at their home. It·s projected if payment is made soon then the
drywall,flooring,paint and trim can be mostly completed before months end. The cabinets would not be delivered and installed until end of
April so the kitchen would be completed end of May most likely.We have submitted a food

allowance for $300 per day while the kitchen is
unusable. The estimate we·ve submitted includes mitigation,remediation from Santiclean based upon Luce MAR and remediation protocol.
Luce MAR ,PRV and invoices. That has been completed and paid for in full by Mr Byrd. There are invoices and estimates from Herring
Cleaning and Restoration for personal property pack out and storage, ACE Handyman is broken out on our estimate,Cabinet bid item from
Costco,tile bid item from Integrity Contracting, Woodsman Kitchen Floors for the countertops,JW Heating and air for duct and AC cleaning.
Please reach out to me with any questions.
David P. Reed
Licensed Public Adjuster
W386600
Office: [phone removed]<tel:(904)%20274-4500>
Direct: [phone removed]<tel:(609)%20381-7520>
david@rivercityclaims.com
450 State Road 13<x-apple-data-detectors://1/3> N. Suite 106 PMB 403<x-apple-data-detectors://2>
St. Johns, FL 32259<x-apple-data-detectors://2>
[RiverCitySignatureLogo]
On Feb 7, 2025, at 1:09·PM, Aaron Nichols <Aaron_Nichols@gbtpa.com> wrote:
Hi David,
Thank you for the invoice. I understand this is the remediation aspect of the claim, do we have an estimate for restoration at this time?
Sedgwick,
Can you please confirm that you are in receipt of David·s invoice.
Regards,
Aaron Nichols | Resolution Manager | Gallagher Bassett-Costco Wholesale Corporation
Gallagher Bassett CA License Number: 2731012
Reporting Branch: Downers Grove (197) | Office Location: St. Peter·s, MO
Mailing Address: PO Box 6330, Oakbrook Terrace, IL 60181
D: [phone removed] | F: [phone removed]
E: aaron_nichols@gbtpa.com

Alternate Point of Contact: Hope Walton [phone removed] :Hope_Walton@gbtpa.com
Gallagher Bassett is committed to providing exceptional service. If you wish to share a compliment or comment about the service I have
provided, please email GB.ServiceExcellence@gbtpa.com.
From: David Reed <david@rivercityclaims.com>
Sent: Thursday, February 6, 2025 1:41 PM
To: Aaron Nichols <Aaron_Nichols@gbtpa.com>
Cc: Jacob Highsmith <Jacob.Highsmith@sedgwick.com>; Jeanne Reed <jeanne@rivercityclaims.com>; rccs-2025010002@claimmail.net; Leslie.Carney@rxo.com; Christopher Thomas
<Christopher.Thomas@sedgwick.com>
Subject: Re: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
[EXTERNAL]
Hello Aaron
I just left you a message. The entire remediation package from Santiclean including the paid invoice was sent it to everyone today. Please
reach back out to me at your convenience.
David P. Reed
Licensed Public Adjuster
W386600
Office: [phone removed]<tel:(904)%20274-4500>
Direct: [phone removed]<tel:(609)%20381-7520>
david@rivercityclaims.com
450 State Road 13<x-apple-data-detectors://1/3> N. Suite 106 PMB 403<x-apple-data-detectors://2>
St. Johns, FL 32259<x-apple-data-detectors://2>
[RiverCitySignatureLogo]
On Feb 4, 2025, at 1:55·PM, Aaron Nichols <Aaron_Nichols@gbtpa.com> wrote:

Hi David,
Can we please be advised of an update? Has the final remediation package been sent at this time?
Thank you,
Aaron Nichols | Resolution Manager | Gallagher Bassett-Costco Wholesale Corporation
Gallagher Bassett CA License Number: 2731012
Reporting Branch: Downers Grove (197) | Office Location: St. Peter·s, MO
Mailing Address: PO Box 6330, Oakbrook Terrace, IL 60181
D: [phone removed] | F: [phone removed]
E: aaron_nichols@gbtpa.com
Alternate Point of Contact: Hope Walton [phone removed] :Hope_Walton@gbtpa.com
Gallagher Bassett is committed to providing exceptional service. If you wish to share a compliment or comment about the service I have
provided, please email GB.ServiceExcellence@gbtpa.com.
From: David Reed <david@rivercityclaims.com>
Sent: Wednesday, January 22, 2025 3:39 PM
To: Aaron Nichols <Aaron_Nichols@gbtpa.com>
Cc: Jacob Highsmith <Jacob.Highsmith@sedgwick.com>; Jeanne Reed <jeanne@rivercityclaims.com>; rccs-2025010002@claimmail.net; Leslie.Carney@rxo.com; Christopher Thomas
<Christopher.Thomas@sedgwick.com>; Jacob Highsmith
<Jacob.Highsmith@sedgwick.com>; Christopher Thomas
<Christopher.Thomas@sedgwick.com>
Subject: Re: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
[EXTERNAL]
Hello Aaron
I·m awaiting the final remediation package from Santiclean. My understanding is the the house will be turned back over with PRV on or
before 2/3/2025. I·m hoping to have the final invoice from them as well as the information on damaged personal property by weeks end.
Once I have that I can finish our estimate and submit.
David P. Reed
Licensed Public Adjuster
W386600
Office: [phone removed]<tel:(904)%20274-4500>
Direct: [phone removed]<tel:(609)%20381-7520>
david@rivercityclaims.com
450 State Road 13<x-apple-data-detectors://1/3> N. Suite 106 PMB 403<x-apple-data-detectors://2>
St. Johns, FL 32259<x-apple-data-detectors://2>
[RiverCitySignatureLogo]
On Jan 22, 2025, at 4:22·PM, Aaron Nichols <Aaron_Nichols@gbtpa.com> wrote:

Hi David,
Checking in to see if there is an update or anything on our end in regards to help accelerate the claim·s resolution for Mr. Byrd.
Warm Regards,
Aaron Nichols | Resolution Manager | Gallagher Bassett-Costco Wholesale Corporation
Gallagher Bassett CA License Number: 2731012
Reporting Branch: Downers Grove (197) | Office Location: St. Peter·s, MO
Mailing Address: PO Box 6330, Oakbrook Terrace, IL 60181
D: [phone removed] | F: [phone removed]
E: aaron_nichols@gbtpa.com
Alternate Point of Contact: Hope Walton [phone removed] :Hope_Walton@gbtpa.com
Gallagher Bassett is committed to providing exceptional service. If you wish to share a compliment or comment about the service I have
provided, please email GB.ServiceExcellence@gbtpa.com.
From: David Reed <david@rivercityclaims.com>
Sent: Thursday, January 16, 2025 4:13 PM
To: Aaron Nichols <aaron_nichols@gbtpa.com>; Highsmith, Jacob
<Jacob.Highsmith@sedgwick.com>; Jeanne Reed
<jeanne@rivercityclaims.com>

Cc: rccs-2025010002@claimmail.net;
Leslie.Carney@rxo.com; Thomas, Christopher
<Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
[EXTERNAL]
Good afternoon Aaron
Thank you for reaching out. Just an update to a couple things. We are getting close to having a Remediation, Rebuild and damaged personal
property estimate including already incurred ALE as well as anticipated expected expenses until the Byrds can move back into their home
safely. I have reached out to the company that has most of the personal property and am just waiting to hear back from them on when we
can inspect it. Please Don·t hesitate to reach out to me if you have any questions.
David P. Reed
Licensed Public Adjuster
W386600
Office: [phone removed]
Direct: [phone removed]
david@rivercityclaims.com
450 State Road 13 N. Suite 106 PMB 403
St. Johns, FL 32259
<image001.jpg>
From: Aaron Nichols <aaron_nichols@gbtpa.com>
Sent: Thursday, January 16, 2025 2:45 PM
To: Highsmith, Jacob <Jacob.Highsmith@sedgwick.com>; Jeanne Reed
<jeanne@rivercityclaims.com>
Cc: rccs-2025010002@claimmail.net;
Leslie.Carney@rxo.com; David Reed <david@rivercityclaims.com>;
Thomas, Christopher <Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
Hi Jeanne
Can we please be provided with an update on this claim? We would like to inform Costco and update our file accordingly.
Kind Regards,
Aaron Nichols | Resolution Manager | Gallagher Bassett-Costco Wholesale Corporation
Gallagher Bassett CA License Number: 2731012
Reporting Branch: Downers Grove (197) | Office Location: St. Peter·s, MO
Mailing Address: PO Box 6330, Oakbrook Terrace, IL 60181
D: [phone removed] | F: [phone removed]
E: aaron_nichols@gbtpa.com
Alternate Point of Contact: Hope Walton [phone removed] :Hope_Walton@gbtpa.com
Gallagher Bassett is committed to providing exceptional service. If you wish to share a compliment or comment about the service I have
provided, please email GB.ServiceExcellence@gbtpa.com.
From: Highsmith, Jacob <Jacob.Highsmith@sedgwick.com>
Sent: Wednesday, January 8, 2025 2:39 PM
To: Jeanne Reed <jeanne@rivercityclaims.com>
Cc: rccs-2025010002@claimmail.net; Aaron Nichols
<aaron_nichols@gbtpa.com>; Leslie.Carney@rxo.com; David Reed

<david@rivercityclaims.com>; Thomas, Christopher
<Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
[EXTERNAL]
Jeanne, also we need to schedule a time to inspect all of the damaged personal property items. Most of the personal property affected was
removed prior to our inspection and is at storage. We need to document every single item you are claiming as damaged. Please have the guns
unloaded with open-bolt indicators installed if possible or have locked open chambers if able to. I also want to make sure that the muzzles
are kept pointed in a safe direction at all times while inspecting the guns.
Please provide your complete claim, Building, Personal Property, and Additional Living

Expense in line item format, detailing what you are
claiming as the complete claim.
Best Regards,
Jake Highsmith, CPCU, AIC, WRT | Regional General Adjuster
Florida License# P174918
6440 Southpoint Pkwy, Ste. 200B, Jacksonville, FL 32216
Office: [phone removed] | Fax: [phone removed]
Cell: [phone removed]| Email: jacob.highsmith@sedgwick.com
www.sedgwick.com|<https://urldefense.com/v3/__http:/www.sedgwick.com*7C/__;JQ!!Kz3SZw!yzNqS6
iX4uM6b-W38n5qYcyic5h8s8q-
YV9mHNYZOfvuqBWQ4HVB7pjlER4mp5nti4meILNNOeDctDwtOdITQ9DZ$> Caring counts®
<image002.png>
From: Thomas, Christopher <Christopher.Thomas@sedgwick.com>
Sent: Wednesday, January 8, 2025 2:36 PM
To: Jeanne Reed <jeanne@rivercityclaims.com>; Highsmith, Jacob
<Jacob.Highsmith@sedgwick.com>
Cc: rccs-2025010002@claimmail.net;
aaron_nichols@gbtpa.com; Leslie.Carney@rxo.com; David Reed
<david@rivercityclaims.com>; Thomas, Christopher
<Christopher.Thomas@sedgwick.com>
Subject: RE: 241202-036090 || Sedgwick Claim #4A24128QY52-0001
Jeanne:
I am the Sedgwick adjuster assigned to this file. We are in receipt of your LOR and PA
contract. I left a voice message for David earlier
today and was told he was out of the office until Friday (1/10). I also left a voice
message on David·s mobile number. Please provide a copy
of your damage estimate for the claim. In addition, Mr. Byrd outlined additional damages he
 had which included:
  1. Storage of Boat - normally kept in my garage. The garage will be quarantined and
repaired and I need to remove all excessive items from
garage. I have no idea what boat storage costs.
  2. Storage of project car - car was scheduled to be returned by Herring Cleaning and
Restoration on 12-15, however the garage is no longer
available to store it during remediation and rebuild.
  3. Storage of Piano - The piano will need to be moved and stored during remediation and
rebuild. It will also require inspection by a
qualified individual to determine what damage if any it received.
  4. Violins, Cello, Guitars - These will need to be transported, inspected, repaired as
needed from water exposure, and stored with a luthier
during remediation and rebuild.
  5. Firearms - the safe had water that intruded into it and some firearms got wet. I would
 like to have a gunsmith check out all of the
firearms and wipe them to prevent corrosion and address and corrosion that may have been
caused by this water event.
We would like to set-up a call to discuss the items outlined by Mr. Byrd and the findings of
 our Industrial Hygienist.
Please let us know what date/time works for you.
Thank you,
Chris
Christopher Thomas | Claims Examiner
FL Independent Adjuster License No.: E130480
Sedgwick Claims Management Services, Inc.
DIRECT [phone removed]
MOBILE [phone removed]
Email Christopher.Thomas@sedgwick.com

www.sedgwick.com<https://urldefense.com/v3/__http:/www.sedgwick.com/__;!!Lw3mCg!EFakdUdeibWg
2fREXeV_bTmeVjxYrgA3_PnK-
7aLa8K8oioU_FB1Y7ZCGPFGiOIlge01ownqzOHyQf5phTaIz4CsDCvl_xM$> | Caring counts·
<image003.gif>
Sedgwick manages claims for AIG Insurance Company on behalf of RXO Last Mile, Inc.
From: Jeanne Reed <jeanne@rivercityclaims.com>

Sent: Wednesday, January 8, 2025 12:37 PM
To: Highsmith, Jacob <Jacob.Highsmith@sedgwick.com>
Cc: rccs-2025010002@claimmail.net; Thomas, Christopher
<Christopher.Thomas@sedgwick.com>;
aaron_nichols@gbtpa.com; Leslie.Carney@rxo.com; David Reed
<david@rivercityclaims.com>
Subject: 241202-036090
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender
and know the content is safe...
Good afternoon,
I am following up on the email I sent last week for the Byrd - [street address removed] claim. Please provide confirmation of receipt of the LOR and PA
contract and let me know if you need anything additional.
Thanks,
Jeanne Reed
License: W549263
River City Claims
[phone removed] (cell)
[phone removed] (office)
jeanne@rivercityclaims.com
101 E Town Place, Suite 140
Saint Augustine, FL 32092
<image004.png>
_____
Any personal data acquired, processed or shared by us will be lawfully processed in line with applicable data protection legislation. If you
have any questions regarding how we process personal data refer to our Privacy Notice. <https://urldefense.com/v3/__https:/www.sedgwick.com/global-privacy-policy__;!!Kz3SZw!yzNqS6iX4uM6b-W38n5qYcyic5h8s8q-YV9mHNYZOfvuqBWQ4HVB7pjlER4mp5nti4meILNNOeDctDwtOfBR0KCs$> Any communication including this email and
files/attachments transmitted with it are confidential and are intended solely for the use of the individual or entity to whom they are
addressed. If this message has been sent to you in error, you must not copy, distribute or disclose of the information it contains and you
must notify us immediately (contact is within the privacy policy) and delete the message from your system.