Letter from Tony Dattilo, Costco, January 11, 2025
Reproduced from the plaintiff's records. Telephone numbers, street addresses, personal email addresses and the names of private individuals have been removed. Nothing else is changed.

From: Tony Dattilo <tdattilo@costco.com>
To: "[plaintiff email]" <[plaintiff email]>
Date: Sat, 11 Jan 2025 13:45:00 -0600
Subject: Costco Wholesale Corporation
Attachments (saved alongside): image.png
[image: image.png]
Jan 11, 2025
Mr. Bradley Byrd
[street address removed]
Saint Johns, FL 32259
Dear Mr. Byrd:
I am writing in response to your January 7, 2025 email to Costco·s CEO, Ron Vachris. As Mr. Vachris previously wrote to you, on behalf of Costco, I am very sorry for what you and your family have experienced.
Our records indicate that December 31, 2024, you instructed RXO and Sedgwick to work directly with your public adjuster. After receiving the public adjuster·s letter of representation on January 2, 2025, Sedgwick has been in communication with your public adjuster and is awaiting estimates, invoices, receipts, and other documentation supporting your claim. We understand your adjuster has been on a hunting trip or otherwise unavailable, and is returning Monday.
I am the Vice President over Costco Logistics. My email address is tdattilo@costco.com, and my phone number is [phone removed]. I will be in communication with RXO until your claim is resolved. Please feel free to contact me directly.
Sincerely,
Tony Dattilo
Vice President
Costco Logistics