Email from Costco's claims administrator, December 3, 2024
Reproduced from the plaintiff's records. Telephone numbers, street addresses, personal email addresses and the names of private individuals have been removed. Nothing else is changed.

From: Aaron Nichols <Aaron_Nichols@gbtpa.com>
To: "[plaintiff email]" <[plaintiff email]>
Cc: Aaron Nichols <Aaron_Nichols@gbtpa.com>
Date: Tue, 03 Dec 2024 16:47:42 +0000
Subject: CL CLAIM: 241202-036090 // GB CLAIM: 003632-747829-PB-01 // BRADLEY BYRD

Hi Bradley,

Gallagher Basset Services is the third party administrator for Costco Wholesale Corporation. Costco Wholesale is self-insured.

I am sending you this email today in regard to a claim that has been reported to Costco Wholesale. Please give me a call at your convenience to discuss the claim. My normal business hours are Monday through Friday 8:00 AM - 4:00 PM CST.

In the meantime, please review the following actions you can take to ensure timely handling of your claim:

* Please be advised that the unit and any defective parts need to remain in your home until all inspections have been completed and liability has been determined. Failure to do this may jeopardize your damage claim.
* Take the necessary steps to mitigate your damages (i.e.: use your shutoff valve to stop leaks, remove any standing water).
* You may consider contacting your Homeowners Insurance Carrier as they have an insurable interest on the property and can assist with timely repair completion.

Thank you,

Aaron Nichols | Resolution Manager | Gallagher Bassett-Costco Wholesale Corporation
Gallagher Bassett CA License Number: 2731012
Reporting Branch: Downers Grove (197) | Office Location: St. Peter's, MO
Mailing Address: PO Box 6330, Oakbrook Terrace, IL 60181
D: [phone removed] | F: [phone removed]
E: aaron_nichols@gbtpa.com
Alternate Point of Contact: Hope Walton [phone removed] :Hope_Walton@gbtpa.com

Gallagher Bassett is committed to providing exceptional service. If you wish to share a compliment or comment about the service I have provided, please email GB.ServiceExcellence@gbtpa.com.